

Overhead Door Company of Central Jersey

952 U.S. Route 202 Somerville, New Jersey 08876

Telephone: (908) 722-5785

Mr. Russell Breninger Breninger Communications 807 Schenck Drive Flemington, New Jersey 08822

December 11, 1997

Dear Russell.

Thank you for all your hard work on our new phone and voice mail systems.

It is reassuring to know that we can expect a prompt response to questions or situations which may arise from time to time. How quickly a problem is addressed is more important that the problem itself.

Although we experienced some dilemmas with our phone system, we were most pleased when you not only <u>fixed</u> the problem but upgraded our system at no extra cost.!

Knowing we could depend on you for our communication needs, we came back to you when we wanted to upgrade to a voice mail system. We were happy we did!

You spent a lot of time discussing our needs; implementing the system; and training our staff. Any questions or situations we encountered were answered promptly and professionally.

Once again, we would just like to thank you for your excellent service and product. We are definitely enjoying the benefits of our new system, and would recommend your company to anyone interested in purchasing new communications systems.

Very truly yours,

Tom Norman, General Manager

and

All the staff at Overhead Door Company of Central Jersey

TN:EO

CC: Files